

Dear Montbell customer,

We have discovered that the sewing is defective on the straps of the **Field Hammock (#1122714)**, and that it does not meet strength requirements. As a result, we are discontinuing the sale of this product and conducting a recall.

Please cease use immediately and mail it to the address written below, or return it to your nearest Montbell Store. You will be refunded for your purchase in full.

We are deeply sorry for any inconveniences this may cause you, but we kindly ask for your cooperation and hope for your continued patronage in the future.

▪ **Product**

Product Name (Number): **Field Hammock (#1122714)**

Sales Period: May, 2020 to Present



▪ **Reason for recall**

The sewing is defective on the straps that secure the **Field Hammock (#1122714)** to a tree or other object, and the straps may tear if strong force is applied. In the worst case scenario, a user may fall to the ground while lying in the hammock.

▪ **Return options**

1. Mail the product to the address below. Montbell will prepare a shipping label and mail it to you within a few business days. Please attach it to the package before mailing.

mont-bell (Suisse) SA
Dorfstrasse 107, 3818 Grindelwald, Switzerland

Please include the following in the package:

- The product
- Contact information: name, address, phone number, and email

2. Bring the product to your nearest Montbell Store.

▪ **Refund method**

We will refund the purchase amount to your credit card. Please contact us at +41-(0)33-853-2121 or at cs-mbs@montbell.com for any assistance.